

COMPANY POLICY FOR INTERNATIONAL STANDARDS	COMPANY POLICY
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PENNINE INSTRUMENT SERVICES LIMITED	Issue No. 4.2
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QUALITY MANUAL	Issued By GEB

3. POLICIES

3.1 **QUALITY POLICY**

3.1.1 All work carried out by the Company under the scope of BS EN ISO 2008, BS EN ISO/IEC 17025-2005, BS EN OHSAS 18001:2007 and BS EN ISO 14001:2004 and additional UKAS requirements is carried out using a quality system that maintains controlled policies, procedures and documentation. All practices carried out within the Company are in compliance with the above international standards and additional UKAS requirements. The Company maintains a policy of reviewing the following areas for continuing suitability.

- Adherence to quality procedures
- Adherence to calibration procedures
- Adherence to environmental procedures
- Adherence to health and safety procedures
- Maintenance of acceptable order time scales
- Efficient use of Company resources
- The ability to satisfy customer needs and requirements

3.1.2 The objectives of the quality system are as follows:

1. The document procedures and systems to the extent necessary to conform with the quality, calibration, environmental and health and safety activities.
2. To improve efficiency and effectiveness in all areas by the use of consistent reviews via the audit of corrective and implementation of improved policies and procedures.
3. To improve customer communication and the companies ability to recognise and satisfy their continuously changing needs and requirements.
4. To set reasonable and obtainable targets for the continual reduction of the companies environmental impact.

3.1.3 Staff must be familiar with the quality policy, and all relevant areas of the quality system.

3.1.4 The quality policy will be reviewed for compliance and content at each management review.



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G E Bell, Managing Director